

## PLEASE NOTE THE FOLLOWING:-

### Arrivals and Departures

Your house will be ready for you by 4pm and the property must be vacated not later than 10am on your day of departure.

Those wishing to arrive or depart outside office hours of 9am to 5pm must notify the office in advance.

Earlier arrival and later departure **ONLY** by prior arrangement, please.

### Cleaning

When you leave, your house should be left tidy, no dishes in sink, refuse removed (glass can be recycled at the Village Hall) or you can order an 'end of stay clean'. We reserve the right to charge an extra service charge if this is not found to be the case.

### Pets

Maximum of 2 pets per house. Your pet(s) must be well controlled as the surrounding lands are working farms with sheep and cattle. A pet-basket is essential as it must be clearly understood that pet(s) must not lie on beds or furniture. Please use a pooper-scooper.

### Insurance

We are not responsible for any deaths, injuries, illness or loss or damage to property including motor vehicles, boats, trailers, or to that of any guest, however caused.

### Damages

All damage and losses will be charged in full – please notify the office immediately.

### Occupancy

The maximum occupancy for your property is indicated in our price list and this should not be exceeded – except by prior arrangement and agreement on an extra charge.

### Complaints

Whilst every effort is made to ensure that our houses are clean, tidy and properly supplied to welcome our guests, upon arrival, any defects or shortages observed should be reported to us at the earliest opportunity. Equally if any problems arise during your stay please tell us as soon as possible.

### Cancellation

We will make every effort to re-let a cancelled booking and to reimburse you less administrative costs. However, **an insurance leaflet will be enclosed with booking confirmations** and we **strongly** advise that you invest in this cover to avoid the following cancellation costs which would be incurred in the event that we are unable to re-let the accommodation:-

More than 8 weeks before booking commences, your deposit will be forfeited.

More than 4 weeks before booking commences, 50% of total charge will be refunded.

We are unable to make any refund for other cancellations.

All persons using the facilities at Melfort Pier do so at their own risk.

Melfort Pier & Harbour is the trading name of Melfort Pier Holidays Limited,  
registered in Scotland No. 122045.

VAT Reg. No. 659 0362 23.



# MELFORT PIER & HARBOUR

Kilmelford, By Oban, Argyll PA34 4XD

Email: melharbour@aol.com

Tel: 01852 200333

Fax: 01852 200329

www.mellowmelfort.com



## 2009/10 RENTAL TARIFF



Scottish  
THISTLE AWARDS  
2002  
WINNER

	1 Bedroom Suite* (Sleeps 2) from		2 Bedroom House (Sleeps 4) from		3 Bedroom House (Sleeps 6) from	
Dates	Per Night	Per Week	Per Night	Per Week	Per Night	Per Week

LOW	January – March	£95.00	£665.00	£170.00	£1,020.00	£190.00	£1,140.00
	HIGH	April – June	£115.00	£805.00	£190.00	£1,140.00	£205.00
PEAK	July – August	£165.00	£1,150.00	£220.00	£1,320.00	£240.00	£1,440.00
	HIGH	September – October	£115.00	£805.00	£200.00	£1,200.00	£215.00
LOW	November – 22 December	£95.00	£665.00	£170.00	£1,020.00	£190.00	£1,140.00
	Easter – Weeks	£160.00	£1,120.00	£210.00	£1,260.00	£225.00	£1,350.00
	Christmas	£160.00	£1,120.00	£210.00	£1,260.00	£230.00	£1,380.00
	New Year	£165.00	£1,150.00	£220.00	£1,320.00	£240.00	£1,440.00

Minimum stay – 2 nights.

\*Minimum 5 nights over Christmas and New Year. Minimum 4 nights over Easter weekend.

Call for Specials

All the above prices inclusive of VAT

We reserve the right to alter our prices without prior notice.

## SPECIAL MIDWEEK BREAKS

Pay for 3 nights, stay for 4

Available November to end of May.

Sunday to Thursday nights inclusive, excluding all school holiday periods.

No other promotion applicable.

The houses are equipped to a very high standard and prices include:-

Electricity.

Logs complimentary supply for your arrival.

Free WIFI.

All linen and towels (beds are made up ready for your arrival).

A starter supply of soap, toilet paper, kitchen roll, dishwasher powder, washing up liquid.

A midweek service with a towel change (weekly bookings only).

Free slipping and trailer parking.

Free fishing from private pier.

Free use of canoe or row boat with lifejackets provided.

Our office is open from 9am to 5pm.

**Special Orders: Payable prior to arrival.**

Cot/high chair/change pad/stairgate - £10.00

Well behaved pets (Maximum 2) - £15.00 per pet, per stay or per week

Deluxe Welcome Pack - Flowers, Champagne and Chocolates (or equivalent) - £55.00

Full end of stay cleaning service - £30.00 2 bedroom house - £40.00 3 bedroom house.

## THE MELFORT MERMAID RESTAURANT

Fresh and Wholesome Food – fantastic views over Loch Melfort

Fresh Seafood, Pizza, Pasta, etc.

WiFi Cafe – Good Fresh Coffee

**TAKEAWAY SERVICE OR DELIVERY SERVICE**

Children Welcome 100% Disabled Friendly

Restaurant Telephone: 01852 200324 / 01852 200333

*Gift Vouchers Available*

Call for reservation and opening times

# RESERVATION FORM

## To make a reservation:

1. Contact us for availability of dates and size of property you require.
2. Bookings will be confirmed on receipt of a £100.00 deposit per house. Your booking can be secured immediately by a credit card payment over the phone.
3. The balance of your payment is due 8 weeks prior to your arrival date.
4. Bookings made within 8 weeks of arrival date are immediately payable in full, and last minute bookings, made within 14 days of arrival, should be paid in full by credit card over the phone.
5. Please complete and return this form to:

*Melfort Pier & Harbour, Kilmelford, By Oban, Argyll PA34 4XD*

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Tel: Day \_\_\_\_\_ Fax \_\_\_\_\_

Evening \_\_\_\_\_ Email \_\_\_\_\_

Arrival Date \_\_\_\_\_ Departure Date \_\_\_\_\_ No. of Nights \_\_\_\_\_

If your time of arrival will be outside of office hours, please call 01852 200333 prior to your arrival to confirm check in procedures.

Size of house required 1 Bedroom  2 Bedrooms  3 Bedrooms

Adults \_\_\_\_\_ Teens \_\_\_\_\_ Children \_\_\_\_\_ Baby \_\_\_\_\_ Pets \_\_\_\_\_

Do you require?

Cot/Highchair/Stairgate	Yes/No	Deluxe Welcome Pack	Yes/No
Mooring (50% discount)	Yes/No	Full end of stay cleaning service	Yes/No
Harbour Berth up to 20ft	Yes/No	House on one floor	Yes/No
Disability compatible house	Yes/No	Baby sitting/Dog sitting	Yes/No

## METHOD OF PAYMENT

I wish to pay by:

CHEQUE  Cheques should be crossed and made payable to Melfort Pier Holidays Ltd.

Visa  Mastercard  Maestro

Name on Card \_\_\_\_\_ Expiry Date \_\_\_\_\_ Issue No. \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_  
(SWITCH ONLY)

Card No.

How did you hear about Melfort Pier? \_\_\_\_\_

Have you stayed at Melfort Pier before? Yes/No Year(s) \_\_\_\_\_